

#### AI AIRPORT SERVICES LIMITED

(Formerly known as AIR INDIA AIR TRANSPORT SERVICES LIMITED)

Regd. Office: 2<sup>nd</sup> Floor, GSD Building, Air India Complex, Terminal-2, IGI Airport, New Delhi-110037 CIN: U63090DL2003PLC120790

Ref No: AIASL/05-03/262 Date: 07.08.2023

#### WALK -IN RECRUITMENT EXERCISE AT GUWAHATI AIRPORT

Sr. No	Station	Position	No. of Vacancies	Walk -in date & Time	Venue
1		Sr. Customer Service Executive	5		Samraj Family Dhaba & Lodge
2	GUWAHATI	Customer Service Executive	25	18.08.2023 (09:30 hours to	New Airport Road / SOS Road
3		Jr. Customer Service Executive	10	12:30 hours)	Near LGBI Airport Dist: Kamrup (Assam) Guwahati: 781015

AI AIRPORT SERVICES LIMITED (formerly known as Air India Air Transport Services Limited) (AIASL) wishes to fill in existing vacancies as per the estimated requirements and maintain a wait-list for vacancies arising in future. Indian Nationals (Male & Female) who meet with the requirements stipulated as mentioned herein, may apply for various posts at LOKPRIYA GOPINATH BORDOLOI INTERNATIONAL AIRPORT, ASSAM, posts on a Fixed Term Contract basis (3 years) which may be renewed subject to their performance and the requirements of the AI Airport Services Limited, "Internal Candidates also may be apply", The Number of vacancies given below are indicative and may vary as per the operational requirement.

The reservation will be as per the Presidential Directives. The actual reservation of vacancies would depend upon the prevailing strength at the time of appointment.

AI Airport Services Limited (AIASL) is under Ministry of Civil Aviation (MOCA) and formed with an aim to provide unified Ground Handling services (Ramp, Passenger, Baggage, Cargo Handling and Cabin Cleaning).

AI Airport Services Limited is a leading Ground Handling Service provider in India and offers Ground Handling Services at major airports in India. AIASL presently provides Ground Handling Services at 82+ airports. Apart from handling the flights of Air India, Air India Express & Alliance Air also provided for 51 foreign scheduled airlines, 4 domestic scheduled airlines, 8 Seasonal charter airlines, 23 foreign airlines availing Perishable Cargo handling.

From being the first and only Ground Handler in India to handle the Airbus A380 on its maiden flight to India, to handling the futuristic 787 Dreamliners at major Airports in India.

#### Vision:

• To be the Leader in providing World Class Ground Handling services at all Indian Airports and expand Globally.

#### Mission:

- Provide safe, reliable and on-time services
- Deliver the highest quality of service at all Indian Airports
- Provide State-of-the-Art Ramp Equipment
- Be the epitome of Indian Hospitality

#### **Processes:**

- Continuously improve standards of safety and efficiency
- Continuous modernization and upgrade of ramp equipment

### People:

- To maintain an energetic, qualified & a highly motivated professional team
- Maintain high degree of work ethics

Sr. No	Position	Qualifications & Experience	Salaryin INR Per Month	Upper Age Limit
1	Sr. Customer Service Executive	Graduate from a recognized university under 10+2+3 pattern with 5 years of experience in any of the area or combination thereof, of fares, reservation, ticketing computerized passenger check in/ cargo handling.  Should be proficient in use of PC.  Good command over spoken and written English apart from that of Hindi.	24,640/-	GEN: 35 Years OBC: 38 Years SC/ST: 40 Years

Sr. No	Position	Qualifications & Experience	Salaryin INR Per Month	Upper Age Limit
2	Customer Service Executive	Graduate from a recognized university under 10+2+3 pattern.  Preference will be given to candidate having Airline/GHA/Cargo/Airline Ticketing Experience or Airline Diploma or Certified course like Diploma in IATA-UFTAA or IATA-FIATA or IATA-DGR or IATA CARGO.  Should be proficient in use of PC.  Good command over spoken and written English apart from that of Hindi.	23,640/-	GEN: 28 Years OBC: 31 Years SC/ST: 33 Years

Sr. No	Position	Qualifications & Experience	Salaryin INR Per Month	Upper Age Limit
3	Jr. Customer Service Executive	10+2 from a recognized board.  Preference will be given to candidate having Airline/GHA/Cargo/Airline Ticketing Experience or Airline Diploma or Certified course like Diploma in IATA-UFTAA or IATA-FIATA or IATA-DGR or IATA CARGO.  Should be proficient in use of PC.  Good command over spoken and written English apart from that of Hindi.	20,130/-	GEN: 28 Years OBC: 31 Years SC/ST: 33 Years

# Nature of Job Function – Sr. Customer Service Executive / Customer Service Executive / Jr. Customer Service Executive :

At the Airport, mainly Passenger Check-in, Airline ticket reservation, Boarding and all Terminal Functions. Passenger as well as Airlines satisfaction is the key requirement. Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of years. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Applicants meeting with the eligibility criteria mentioned in this advertisement, as on 01st May, 2023, are required to WALK-IN person, to the venue on the date and time specified above. Please note the dates of the Walk-in.

#### SELECTION PROCEDURE:

- 1. Sr. Customer Service Executive / Customer Service Executive / Ir. Customer Service Executive.
  - (a)Personal/Virtual Interview
  - (b) The company at its discretion may introduce Group Discussion, depending upon the response. The selection procedure would be conducted on the same day or on the subsequent day(s).

Outstation candidates are advised to make their own arrangement of lodging and boarding at their own cost, if required.

#### **HOW TO APPLY:**

Applicants meeting with the eligibility criteria mentioned in this advertisement, as on 1st August, 2023, are required to WALK-IN in person, to the venue, on the date and time as specified above along with the Application form duly filled-in & copies of the testimonials/certificates (as per attached application format with this advertisement) and non-refundable Application Fee of Rs.500/- (Rupees Five Hundred Only) by means of a Demand Draft in favor of "AI AIRPORT SERVICES LIMITED.", payable at Mumbai. No fees are to be paid by Ex-servicemen / candidates belonging to SC/ST communities. Please write your Full Name & Mobile number at the reverse side of the Demand Draft.

Following documents are required, while appearing for interviews:

- a. A recent (not more than 3 months old) colored passport size photograph of the fullface (front view) should be pasted neatly in the space provided in the application form.
- b. Self-attested copies of the supporting documents as mentioned in the Tabulation 'List of Documents (copies) to be attached with the Application' of these Advertisement to be submitted along with the application. Original Certificates should not be submitted along with the application but should be brought for verification. The Company is not responsible for returning any original copy/ies of Certificates /Testimonials submitted with the application.
- c. Bring your valid Passport along with one set photo copy (if available).
- d. Candidates belonging to OBC category must submit a duly attested photocopy of the Caste Certificate in the format as prescribed by Government of India, issued by the Competent Authority. The certificate, inter-alia, must specifically state that the candidate does not belong to socially advanced sections excluded from the benefits of reservation for OBC in civil posts and services under the Government of India. The Certificate should also contain the 'Creamy Layer' Exclusion clause. The OBC Certificate produced by the candidates should be as per the Central List of OBCs published by the Govt. of India and not by the State Government.
- e. Eligible candidates working in the AI Airport Services Limited can also apply for the said post and if selected, they would be considered with service and pay protection.
- f. Applicants working in Government / Semi-Government / Public Sector Undertakings or autonomous bodies, must appear with the completed Application Form routed through proper channel or along with "No Objection Certificate" from their current employer.
- g. The advertisement for this recruitment is being published on our company website, hence please visit our company website <a href="https://www.aiasl.in.">www.aiasl.in.</a>
  - Management reserves the right to change in above schedule/conditions, based on requirements.

#### **GENERAL CONDITIONS:**

- a. The short listed suitable candidates will be considered for engagement on a Fixed Term Contract basis <u>subject to their turn in merit order</u>, <u>availability of vacancies in consideration with reservation for SC/ST/OBC</u>. The prospective candidate should be fit to carry out the duties of the post.
- b. Period of Contract: Fixed Term Contract basis, if offered. Presently the contract is for Three year and same is renewable subject to assessment on the performance. This Contract could also be terminated earlier at the discretion of the Management during the tenure of contract, and/or in the event of unsatisfactory performance. The job is transferable to any station in India.
- c. Consideration of SC/ST/OBC/Ex-Servicemen/Economically Weaker Section candidates will be as per the Government Directives on reservation of posts.
- d. SC/ST candidates who are eligible for the post & residing beyond 80kms. from the venue and not employed in any Government / Semi-Government / Public Sector Undertaking or Autonomous Bodies, will be reimbursed second class to & fro rail / bus fare by the shortest route as per rules, subject to submission of a request in the prescribed format and on production of evidence to that effect.
- e. Applications which are unsigned / incomplete / mutilated / received by post / courier services will not be considered.
- f. The applicants must ensure that they fulfill all the eligibility criteria, as on **01**<sup>st</sup> **August**, **2023**, and that the particulars furnished by them in the application are correct in all respects. At any stage of the Selection Process, if the particulars provided by the applicants in the application or testimonials attached/provided are found incorrect / false or not meeting with the eligibility criteria prescribed for the post, the candidature is liable to be rejected and, if appointed, services will be terminated, without giving any notice or reasons therefore.
- g. Candidates those who were engaged in AIASL on a Contractual Basis in any category and got terminated on any grounds should not apply, as they will not be considered. In case if their termination is found out at any stage their candidature/engagement will be cancelled without giving any notice or assigning reasons therefore.
- h. Any canvassing by or on behalf of the candidate or bringing political or other outside influence, with regard to their engagement / selection shall be considered as **DISQUALIFICATION**.
- i. Prescribed format of Application is given below:



# AI AIRPORT SERVICES LIMITED (formerly known as AIR INDIA AIR TRANSPORT SERVICES LIMITED)

ADVT: August-2023

## For Office Use Only

Advertisement	Employment Exchange	SC/ST/ OBC/EWS /GEN/ Ex-SM	Token No.	Eligible/ Not Eligible ( E/NE )	Remarks
Token / slip issu Registration to b	of the Officer				
To, The Incharg AI AIRPORT (Formerly kr Air India Pren Ground Floor,	e, HR Department SERVICES LIMIT nown as AIR INDICATION (1988), New Technical (1988), Kolkata: 700 052 (1988)	nt TED A AIR TRANSP cal Area, GS Build	ding,	S LTD.)	Paste Recent colour Photograph & sign across
POSITION A Selected St WHETHER T EMPLOYME (ALSO ATTA	APPLIED FOR :  Cation: GUWAH  THRU EMPLOYN  NT REGISTRATI  ACH COPY OF RE	IATI MENT EXCHAN ION NO EGISTRATION	NGE (IF YES)		YES / NO
First	Mida	ille	Surno	ате	
2. Father's	Name:				
3. Date of	Birth: (DD/	MM / YYYY) _			
4. Place an	nd State of Birth	:			

Pi	n Code_				State :					
	ചി നപ	onhoi	ne No. : R	ocido	nco (with	СТГ	) Codo)			
	b) Mol	•					,			
	,				atory)	,			datory)	
6.	Gend	der :	Male	/	Female					
7.	Marit	tal Sta	tus : Mark	: <b>'X'</b> in	appropria	ate bo	Х.			
	Unmarı		Married		Divorcee		Widow (	er)	Separat	ted
	PAN Aadł ı) Whetł	No :_ nar Ca	ongue : ard No C / ST /			-	ERAL :( /	ALSO 1	MENTIO	N SUB-
11. 12. 13. a	PAN Aadł	No :_ nar Ca	ard No			-		ALSO EWS	MENTIO	N SUB- Genera
11. 12. 13. a	PAN Aadl ) Whetl ASTE)	No :_ nar Ca	ard No	OBC		GEN			MENTIO	<b>T</b>

c) Whether from Police (Furnish d		Yes/N	lo		
	. / Public Secto nclose "No Obje	ection Ce	rtificate".	onomous bod	
Examination(s) Passed (Specify Degree e.g.BA/BSc/BCom, etc. / Diploma / Course)	Name of the University / Institution		Date, Month & Year of Passing	Duration	Percentage of marks (Class / Division)
10 <sup>th</sup> Grade					
12 <sup>th</sup> Grade					
Diploma Course					
ITI Course					
NCTVT Course					
Graduate Degree					
Post Graduate Degree					
BE or its Equivalent					
MBA or its Equivalent					
Any other (Specify)					
15. Fluency in langu	ages: Mark <b>'X'</b>	in appro	priate colum	n.	
Languages		Read	Speak	Write	Remarks*
a) English					
b) Hindi					
c) Local (Specify)					

d) Mother Tonguee) Others (Specify)

<sup>\*</sup> Indicate whether any Certificate / Language Course done and the duration of thecourse, along with a copy of such Certificate.

	Post Hold				<u>Service</u>	Number of	Noture of Iol
lame of the Organization	Hel	d	From	То	years of Experience	Nature of Jol	
7. Particulars of Dr	iving L	icence h	eld:				
Type of Licence,		icence h		Date of is	sue	Valid upto	
				Date of is	sue	Valid upto	
Type of Licence,				Date of is	sue	Valid upto	
Type of Licence,				Date of is	sue	Valid upto	
Type of Licence,	eg.,	<b>Licenc</b> Draft iss	sued -			Valid upto	
Type of Licence, LMV /HMV  8. Particulars of De	emand MRPOF	Draft iss	sued -	<b>(D)</b> payable a		Valid upto  Amount	

16. Work Experience:

Name	Designation	Company	Relationship

19. Relatives working in AI Airport Services Limited or its sister companies.

20. <u>Declaration</u> : I hereby certify that correct to the best of my knowl suppressed any material fact or fact statement. I am aware that in case I has suppressed any material fact or factuation the eligibility criteria according to the will be rejected / services terminate assigning reasons therefore.	edge and belief. I have not tual information in the above have given wrong information or all information, or I do not fulfill advertisement, my candidature
Place :	
Date :	(Signature of applicant)

# <u>List of Documents (copies) to be attached with the Application</u>: (Please also bring all ORIGINAL DOCUMENTS/CERTIFICATES forverification)

1.	Application Fee, wherever applicable
2.	School Leaving Certificate
3.	10th Std / Matriculation Mark-sheet & Passing Certificate
4.	12th Std / Pre-Degree Mark-sheet and Passing Certificate
5.	1 <sup>st</sup> Year Graduation Mark-sheet
6.	2 <sup>nd</sup> Year Graduation Mark-sheet
7.	3 <sup>rd</sup> Year Graduation Mark-sheet
8.	4th Year Graduation Mark-sheet
9.	<u>Degree Certificate</u> or Provisional Degree Certificate
10.	Diploma Course
11.	ITI Course & NCTVT Course
12.	MBA-(Mark Sheet of each year and Post Graduation Degree Certificate/ Provisional PG Degree Certificate )
13.	Caste Certificate in case of SC/ST/OBC candidates
14.	Discharge Certificate in case of Ex-Servicemen
15.	Experience Certificates (till date)
16.	Nationality / Domicile Certificate
17.	PAN Card Copy
18.	Aadhar Card Copy
19.	Income and Asset Certificate in case of EWS candidates
20.	Xerox copy of Driving Licence (Both front & back)
21.	Copy of the Passport validity 2019 onwards, if any.

# "This certificate MUST have valid OBC Certificate Format FORM OF CERTIFICATE TO BE PRODUCED BY OTHER BACKWARD CLASSES APPLYING FOR APPOINTMENT TO POSTS / ADMISSION TO CENTRAL EDUCATIONAL INSTITUTIONS (CEIS), UNDER THE GOVERNMENT OF INDIA

This	is to certify that Shri/Smt./Kum.	Son/Daughter of Shri/Smt.
		of Village/Town
Dist	rict/Division	in the
State	e belongs to the	_Community which is recognized as a
back	wardclass under:	
(i)	Resolution No. 12011/68/93-BC India ExtraordinaryPart I Section	C(C) dated 10/09/93 published in the Gazette of 1 No. 186 dated 13/09/93.
(ii)		dated 19/10/94 published in the Gazette of India
(iii)		dated 24/05/95 published in the Gazette of India
(iv)	Resolution No. 12011/96/94-BC	
(v)		C dated 6/12/96 published in the Gazette of India
(vi)	Resolution No. 12011/13/97-BC	C dated 03/12/97.
(vii)	Resolution No. 12011/99/94-BC	C dated 11/12/97.
(viii)	Resolution No. 12011/68/98-BC	C dated 27/10/99.
(ix)	Resolution No. 12011/88/98-BC Extraordinary Part ISection I No.	C dated 6/12/99 published in the Gazette of India
(x)	_	CC dated 04/04/2000 published in the Gazette of
(xi)	Resolution No. 12011/44/99-BC India ExtraordinaryPart I Section	CC dated 21/09/2000 published in the Gazette of a I No. 210 dated 21/09/2000.
(xii)	Resolution No. 12015/9/2000-B	CC dated 06/09/2001.
(xiii)	Resolution No. 12011/1/2001-B	CC dated 19/06/2003.
	Resolution No. 12011/4/2002-B	· · ·
	· · ·	CC dated 16/01/2006 published in the Gazette of
(xvi)	Shri/Smt./Kum. and/or his	s family ordinarily reside(s) in the
` /	District/Division of	
of th	he does not belong to the persons eSchedule to the Government of I	s/sections (Creamy Layer) mentioned in Column 3 India, Department of Personnel & Training O.M. No. 19/93 which is modified vide OM No. 36033/3/2004
	(Res.) dated 09/03/2004.	
	( ,,,,	
		District Magristrate/Deputy Commissioner etc
	Dated	Seal

#### NOTE:

- (a) The term 'Ordinarily' used here will have the same meaning as in Section 20 of the Representation of the People Act, 1950.
- (b) The authorities competent to issue Caste Certificates are indicated below:
- (i) District Magistrate / Additional Magistrate / Collector / Deputy Commissioner / Additional Deputy Commissioner / Deputy Collector / Ist Class Stipendiary Magistrate / Sub-Divisional magistrate / TalukaMagistrate / Executive Magistrate / Extra Assistant Commissioner (not below the rank of Ist ClassStipendiary Magistrate).
- (ii) Chief Presidency Magistrate / Additional Chief Presidency Magistrate / Presidency Magistrate.
- (iii) Revenue Officer not below the rank of Tehsildar and
- (iv) Sub-Divisional Officer of the area where the candidate and / or his family resides. Caste Certificate issued from Maharashtra State must be validated by social welfare Department of Maharashtra Government

## FORM OF CASTE CERTIFICATE FOR SC/ST

This is to certify that Shri*	'/Smt/Kumari	Son/Daughter of		
	/District/Division*			
	,	to the Caste*/Tribe which is		
recognised as a Scheduled	•			
*The Constitution Schedul	•			
*The Constitution Schedul	ed Tribes Order, 1950.			
*The Constitution (Schedu	ıled Castes) (Union Territories)	(Part C States) Order, 1951;		
	ıled Tribes) (Union Territories)			
= -		Tribes List (Modification Order,		
	•	ab Reorganisation Act, 1966, the		
		Areas (Reorganisation) Act,1971		
and the Scheduled Castes	and Scheduled Tribes Orders			
(Amendment) Act, 1976.]				
*The Constitution (Jammu	ı and Kashmir)* Scheduled Cast	es Orders, 1956.		
*The Constitution (Andam	nan and Nicobar Islands)* Sched	luled Tribes Order, 1959, as		
•	dCastes and Scheduled Tribes C	, ,		
1976 *The Constitution (I	Dadra and Nagar Haveli)* Sched	luled Castes Order, 1962.		
•	and Nagar Haveli)* Scheduled T	•		
•	cherry) Scheduled Castes Order,			
	Pradesh) Scheduled Tribes Orde			
	aman and Diu) Scheduled Caste			
•	aman and Diu) Scheduled Trib			
-	Nagaland) Scheduled Tribes Ord			
-	) Scheduled Castes Order, 1978			
•	) Scheduled Tribes Order, 1978			
	& Kashmir) Scheduled Tribes (	Order, 1989.		
	ders (Amendment) Act, 1990.	1001		
	ders (Amendment) Ordinance A			
	ders (Amendment) Ordinance A			
-	iled Castes) Orders (Amendmer			
•	iled Castes) Orders (Second Am			
*The Scheduled Castes and Scheduled Tribes Orders (Amendment) Act, 2002.				
	case of Scheduled Castes/Sched	•		
_	tate/Union Territory Administr			
	n the basis of the Scheduled Cas	•		
	o Shri/Shrimati*			
	of Shri/Shrimati/Kumari			
	in /District/Division*			
· · · · · · · · · · · · · · · · · · ·	who belongs to the	•		
	Scheduled Caste/Scheduled Tr			
Station/Union Territory*	issued by the	dated		
Station/Union Territory* issued by thedated  3. Shri/Shrimati/Kumari* and /or*his/her* family ordinarily reside(s) in Village/Town*				
	rict/Division* of the State/Unio			
Plac	ce			
Sign	ature			
Date	Designation	(with seal of Office)		
State/Union Territory	* Please delete the	e words, which are		
	quote specific Presidential (	Order % Delete the		
Paragraph, which is	s not applicable			

Note: (a) The term 'ordinarily reside'(s) used here will have the same meaning as in Section 20 of the Representation of the People Act, 1950.

The following Officers are authorised to issue caste certificates:

- 1. District Magistrate / Additional District Magistrate / Collector / Deputy Commissioner / Additional DeputyCommissioner/Deputy Collector / 1st Class Stipendary Magistrate/Sub Divisional Magistrate/Taluka Magistrate/Executive Magistrate/Extra Assistant Commissioner.
- 1. Chief Presidency Magistrate/Additional Chief Presidency Magistrate/Presidency Magistrate.
- 2. Revenue Officer not below the rank of Tehsildar.
- 3. Sub-Divisional Officer of the area where the candidate and/or his family normally resides.
- 4. Certificates issued by Gazetted Officers of the Central or of a State Government countersigned by the DistrictMagistrate concerned.
- 5. Administrator/Secretary to Administrator (Laccadive, Minicoy and Amindivi Islands).

Ani	nexu	re-I

#### Government of ..... (Name & Address of the authority issuing the certificate)

Certifi	cate No.		Date:
		VALID FOR THE YEAR	_
2001112	This is to certify that	Shri/Smt./Kumarl permanent resident of	son/daughter/wife of VIIIage/Street
72 11 1	Post Office	District	in the State/Union Territory
	Pin Cod	whose photograph since the gross annual income* of	is attested below belongs to
posse I. II. III. IV.		nd and above;	
2.	Shri/Smt./Kumari	te, Scheduled Tribe and Other Backy	he caste which is not
, coog		Signature w Name	ith seal of Officeesignation
Recen	t Pasaport size		

income covered all sources Le. salary, agriculture, business, profession, etc.

"Note 2.The term "Family" for this purpose include the person, who seeks beneft of receivation, his/her parents and ablings below the age of 18 years as also bis/her spouse and children below the age of 18 years.

\*\*\*Note 3: The property held by a "Family" in different regularies or different places/cities have been clubbed white applying the land or property holding test to determine EWS status.

The Income and Asset Certificate issued 'by any one of the following authorities in the prescribed format as given in Annexure-I shall only be accepted as proof of candidate'sclaim as 'belonging to EWS: -

- (i) District Magistrate/Additional District Magistrate/ Collector/ Deputy
  Commissioner/Additional' Deputy Commissioner/ 1st Class Stipendary 3
  Magistrate/Sub-Divisional Magistrate/ Taluka Magistrate! Executive Magistrate/
  Extra AssistantCommissioner
- (ii) Chief Presidency Magistrate/Additional Chief Presidency Magistrate/ Presidency Magistrate
- (iii) Revenue Officer not below the rank of Tehsildar and
- (iv) Sub-Divisional Officer or the area where the candidate and/or his family normally resides.